
BIOGRAPHICAL SKETCH

Provide the following information for the key personnel and other significant contributors in the order listed on Form Page 2.
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NAME Iezzoni, Lisa I.	POSITION TITLE Professor of Medicine, Harvard Medical School		
eRA COMMONS USER NAME			
EDUCATION/TRAINING <i>(Begin with baccalaureate or other initial professional education, such as nursing, and include postdoctoral training.)</i>			
INSTITUTION AND LOCATION	DEGREE <i>(if applicable)</i>	YEAR(s)	FIELD OF STUDY
Duke University, Durham, NC	B.A.	1976	Anthropology
Harvard School of Public Health, Boston, MA	M.Sc.	1978	Health Policy
Harvard Medical School, Boston, MA	M.D.	1984	Medicine

A. Positions and Honors.

Positions and Employment

1984-1985 Senior Researcher, Health Care Research Unit, Boston University School of Medicine, Boston
1985-1990 Assistant Research Professor, Medicine, Boston University School of Medicine, Boston
1988-1990 Director of Health Services Research, Health Policy Institute, Boston University, Boston
1989-1990 Assistant Professor, Health Services, Boston University School of Public Health, Boston
1990-1993 Assistant Professor, Department of Medicine, Harvard Medical School, Boston
1993-1998 Associate Professor, Department of Medicine, Harvard Medical School, Boston
1998- Professor, Department of Medicine, Harvard Medical School, Boston
1990-2006 General Medicine and Primary Care Division Co-Director of Research, Beth Israel Hospital/Beth Israel Deaconess Medical Center
2006-2009 Associate Director, Institute for Health Policy, Massachusetts General Hospital
2009- Director, Institute for Health Policy, Massachusetts General Hospital

Selected honors

1976 Summa cum laude, Phi Beta Kappa, Duke University
1978 Wilinsky Award, Harvard School of Public Health
1994 American Society for Clinical Investigation
1994 Association for Health Services Research, Young Investigator Award
1996 Association for Health Services Research, Fellow
1997 American College of Physicians, Fellow
2000 American College of Medical Quality, Founder's Award for Outstanding Contributions to the Field
2000 Institute of Medicine of the National Academies, Member
2001 Avedis Donabedian Award, American Public Health Association
2007 Boston Center for Independent Living, Marie Feltin Award

Editorial Activities

1990-1992 *Medical Care*, Editorial Board
1992-1998 *Medical Care*, Deputy Editor
1991-1995 *The Joint Commission Journal on Quality Improvement* (formerly *Quality Review Bulletin*), Editorial Board

1991-	<i>Inquiry</i> , Editorial Board
1992-1997	<i>American Journal of Medical Quality</i> , Editorial Board
1995-	<i>Journal of Health Services Research and Policy</i> , Editorial Advisory Board
1996-1999	<i>Annals of Internal Medicine</i> , Editorial Board
1997-2000	<i>Journal of General Internal Medicine</i> , Editorial Board
1997-2000	Association of Health Services Research/Health Administration Press, Editorial Board
1997-2005	<i>American Journal of Medicine</i> , Editorial Board
1998-2007	<i>Health Affairs</i> , Editorial Board
2006-	<i>Health Services Research</i> , Editorial Board
2007-	<i>Disability and Health Journal</i> , Editorial Board

Original Articles

1. Lowenstein SR, Iezzoni LI, Moskowitz MA. Prospective payment for physicians services. Impact on medical consultation practices. *JAMA*. 1985;254:2632-2637.
 2. Iezzoni LI, Grad O, Moskowitz MA. Magnetic resonance imaging. Overview of the technology and medical applications. *Int J Tech Assess Health Care*. 1985;1:481-498.
 3. Iezzoni LI, Moskowitz MA. Clinical overlap among medical diagnosis-related groups. *JAMA*. 1986;255:927-929.
 4. Iezzoni LI. Case classification and quality of care. Issues to consider before making the investment. *Qual Rev Bull*. 1987;13:135-139.
 5. Calore KA, Iezzoni LI. Disease staging and PMCs: can they improve DRGs? *Med Care*. 1987;25:724-735.
 6. Cromwell J, Mitchell JB, Calore KA, Iezzoni LI. Sources of hospital cost variation by urban-rural location. *Med Care*. 1987;25:801-829.
 7. Jencks SF ed, Brook RH, Iezzoni LI, Knaus WA, Krakauer H, Lohr KN, Moskowitz MA. Case mix measurement and assessing quality of hospital care. *Health Care Finan Rev*. 1987 (annual suppl): 39-48.
 8. Iezzoni LI, Burnside S, Sickles L, Moskowitz MA, Sawitz E, Levine PA. Coding of acute myocardial infarction: clinical and policy implications. *Ann Intern Med*. 1988;109:745-751.
 9. Iezzoni LI, Ash AS, Cobb JB, Moskowitz MA. Admission MedisGroups score and the cost of hospitalizations. *Med Care*. 1988;26:1068-1080.
 10. Iezzoni LI, Moskowitz MA. A clinical assessment of MedisGroups. *JAMA*. 1988;260:3159-3163.
 11. Langenbrunner JC, Willis JP, Jencks SF, Dobson A, Iezzoni LI. Developing payment refinements and reforms under Medicare for excluded hospitals. *Health Care Finan Rev*. 1989;10:91-106.
 12. Iezzoni LI. Using severity information for quality assessment. A review of three cases by five severity measures. *Qual Rev Bull*. 1989;15:376-382.
 13. Iezzoni LI. Using administrative diagnostic data to assess the quality of hospital care. The pitfalls and potential of ICD-9-CM. *Int J Tech Assess Health Care*. 1990;6:272-281.
 14. Iezzoni LI, Shwartz M, Moskowitz MA, Ash AS, Sawitz E, Burnside S. Illness severity and costs of admissions at teaching and nonteaching hospitals. *JAMA*. 1990;264:1426-1431.
 15. Iezzoni LI, Ash AS, Coffman G, Moskowitz MA. Admission and mid-stay MedisGroups scores as predictors of death within 30 days of hospital admission. *Am J Pub Health*. 1991;81:74-78.
 16. Iezzoni LI, Ash AS, Coffman GA, Moskowitz MA. Admission and mid-stay MedisGroups scores as predictors of hospitalization charges. *Med Care*. 1991;29:210-220.
 17. Iezzoni LI, Shwartz M, Restuccia J. The role of severity information in health policy debates: a survey of state and regional concerns. *Inquiry*. 1991;28:117-128.
 18. Iezzoni LI, Henderson MG, Bergman A, Drews RE. Purpose of admission and resource use during cancer hospitalizations. *Health Care Finan Rev*. 1991;13:29-40.
 19. Iezzoni LI, Daley J. A description and clinical assessment of the Computerized Severity Index. *Qual Rev Bull*. 1992;18:44-52.
 20. Iezzoni LI, Ash AS, Coffman GA, Moskowitz MA. Predicting in-hospital mortality: a comparison of severity measurement approaches. *Med Care*. 1992;30:347-359.
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21. Iezzoni LI, Foley SM, Daley J, Hughes J, Fisher ES, Heeren T. Comorbidities, complications, and coding bias. Does the number of diagnosis codes matter in predicting in-hospital mortality? *JAMA*. 1992;267:2197-2203.
 22. Iezzoni LI, Restuccia JD, Shwartz M, Schaumburg D, Coffman GA, Kreger BE, Butterly JR, Selker HP. The utility of severity of illness information in assessing the quality of hospital care. *Med Care*. 1992;30:428-444.
 23. Iezzoni LI, Foley SM, Heeren T, Daley J, Duncan CC, Fisher ES, Hughes J. A method for screening the quality of hospital care using administrative data: preliminary validation results. *Qual Rev Bull*. 1992;18:361-371.
 24. Iezzoni LI, Hotchkin EK, Ash AS, Shwartz M, Mackiernan Y. MedisGroups® databases: the impact of data collection guidelines on predicting in-hospital mortality. *Med Care*. 1993;31:277-283.
 25. Iezzoni LI, Daley J, Heeren T, Foley SM, Hughes JS, Fisher ES, Duncan C, Coffman GA. Using administrative data to screen hospitals for high complication rates. *Inquiry*. 1994;31:40-55.
 26. Shwartz M, Ash AS, Anderson J, Iezzoni LI, Payne SMC, Restuccia JD. Small area variations in hospitalization rates: how much you see depends on how you look. *Med Care*. 1994;32:189-201.
 27. Iezzoni LI, Greenberg LG. Widespread assessment of risk-adjusted outcomes: lessons from local initiatives. *Joint Commission J Qual Improvement*. 1994;20:305-316.
 28. Iezzoni LI, Shwartz M, Ash AS, Mackiernan Y, Hotchkin EK. Risk adjustment methods can affect perceptions of outcomes. *Am J Med Qual*. 1994;9:43-48.
 29. Iezzoni LI, Daley J, Heeren T, Foley SM, Fisher ES, Duncan C, Hughes JS, Coffman GA. Identifying complications of care using administrative data. *Med Care*. 1994;32:700-715.
 30. Iezzoni LI, Heeren T, Foley SM, Daley J, Hughes J, Coffman GA. Chronic conditions and risk of in-hospital death. *Health Serv Res*. 1994;29:435-460.
 31. Zuckerman S, Hadley J, Iezzoni L. Measuring hospital efficiency with frontier cost functions. *J Health Econ*. 1994;13:255-280.
 32. Kalish RL, Daley J, Duncan CC, Davis RB, Coffman GA, Iezzoni LI. Costs of potential complications of care for major surgery patients. *Am J Med Qual*. 1995;10:48-54.
 33. Shwartz M, Klimberg RK, Karp M, Iezzoni LI, Ash AS, Heineke J, Payne SMC, Restuccia JD. An integer programming model to limit hospital selection in studies with repeated sampling. *Health Serv Res*. 1995;30:359-376.
 34. Pinsker J, Phillips R, Davis RB, Iezzoni LI. Use of follow-up services by patients referred from a walk-in unit: how can patient compliance be improved? *Am J Med Qual*. 1995;10:81-87.
 35. Jenkins KJ, Newberger JW, Lock JE, Davis RB, Coffman GA, Iezzoni LI. In-hospital mortality for surgical repair of congenital heart defects: preliminary observations of variation by hospital caseload. *Pediatrics*. 1995;95:323-330.
 36. Davis RB, Iezzoni LI, Phillips RS, Reiley P, Coffman GA, Safran C. Predicting in-hospital mortality: the importance of functional status information. *Med Care*. 1995;33:906-921.
 37. Iezzoni LI, Shwartz M, Ash AS, Hughes JS, Daley J, Mackiernan YD. Using severity-adjusted stroke mortality rates to judge hospitals. *Int J Qual Health Care*. 1995;7:81-94.
 38. Iezzoni LI. Risk adjustment for medical effectiveness research: an overview of conceptual and methodological considerations. *J Invest Med*. 1995;43:136-150.
 39. Iezzoni LI, Ash AS, Shwartz M, Daley J, Hughes JS, Mackiernan YD. Predicting who dies depends on how severity is measured: implications for evaluating patient outcomes. *Ann Intern Med*. 1995;123:763-770.
 40. Iezzoni LI, Shwartz M, Ash AS, Hughes JS, Daley J, Mackiernan YD. Severity measurement methods and judging hospital death rates for pneumonia. *Med Care*. 1996;34:11-28.
 41. Iezzoni LI, Shwartz M, Ash AS, Mackiernan YD. Using severity measures to predict the likelihood of death for pneumonia patients. *J Gen Intern Med*. 1996;11:23-31.
 42. Hadley J, Zuckerman S, Iezzoni LI. Financial pressure and competition: changes in hospital efficiency and cost-shifting behavior. *Med Care*. 1996;34:205-219.
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 50. Iezzoni LI, Shwartz M, Ash AS, Mackiernan YD. Predicting in-hospital mortality for stroke patients: results differ across severity measurement systems. *Med Decis Making.* 1996;16:348-356.
 51. Ellis RP, Pope GC, Iezzoni LI, Ayanian JZ, Bates DW, Burstin H, Ash AS. Diagnosis-based risk adjustment for Medicare capitation payments. *Health Care Finan Rev.* 1996;17:101-128.
 52. Iezzoni LI. 100 apples divided by 15 red herrings: a cautionary tale from the mid-19th century on comparing hospital mortality rates. *Ann Intern Med.* 1996;124:1079-1085.
 53. Iezzoni LI. When walking fails. *JAMA.* 1996;276:1609-1613.
 54. Iezzoni LI, Ash AS, Shwartz M, Mackiernan YD. Differences in procedure use, in-hospital mortality, and illness severity by gender for acute myocardial infarction patients. Are answers affected by data source and severity measure? *Med Care.* 1997;35:158-171.
 55. Calkins DR, Davis RB, Reiley P, Phillips RS, Pineo KLC, Delbanco TL, Iezzoni LI. Patient-physician communication at hospital discharge and patients' understanding of the postdischarge treatment plan. *Arch Intern Med.* 1997;157:1026-1030.
 56. Iezzoni LI. Assessing quality using administrative data. *Ann Intern Med.* 1997;127:666-674.
 57. Iezzoni LI. The risks of risk adjustment. *JAMA.* 1997;278:1600-1607.
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 59. Jenkins KJ, Gauvreau K, Newburger JW, Kyn LB, Iezzoni LI, Mayer JE. Validation of relative value scale for congenital heart surgery. *Ann Thoracic Surg.* 1998;66:860-869.
 60. Iezzoni LI, Ayanian JZ, Bates DW, Burstin H. Paying more fairly for Medicare capitated care. *N Engl J Med.* 1998;339:1933-1938.
 61. Iezzoni LI, Mackiernan YD, Cahalane MJ, Phillips RS, Miller K. Screening inpatient quality using postdischarge events. *Med Care.* 1999;37:384-398.
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 63. Jarman B, Gault S, Alves B, Hider A, Dolan S, Cook A, Hurwitz B, Iezzoni LI. Explaining differences in English hospital death rates using routinely collected data. *Brit Med J.* 318;1999:1515-1520.
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 66. Lawthers AG, McCarthy EP, Davis RB, Peterson LE, Palmer RH, Iezzoni LI. Identification of in-hospital complications from claims data: is it valid? *Med Care.* 2000;38:785-795.
 67. Weingart SN, Iezzoni LI, Davis RB, Palmer RH, Cahalane M, Hamel MB, Mukamal K, Phillips RS, Davies DT Jr, Banks NJ. Use of administrative data to find substandard care. Validation of the Complications Screening Program. *Med Care.* 2000;38:796-806.
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 74. Iezzoni LI, McCarthy EP, Davis RB, Harris-David L, O'Day B. Use of screening and preventive services among women with disabilities. *Am J Med Qual*. 2001;16:135-144.
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 76. Jenkins KJ, Gauvreau K, Newburger JW, Spray TL, Moller JH, Iezzoni LI. Consensus-based method for risk adjustment for congenital heart disease. *J Thorac Cardiovasc Surg*. 2002;123:110-118.
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 78. Restuccia JD, Shwartz M, Kreger BE, Payne SMC, Ash AS, Iezzoni LI, Heineke J, Selker HP, Gomes T, Labonte A, Butterly JR. Does more "appropriateness" explain higher rates of cardiac procedures among patients hospitalized with coronary artery disease? *Med Care*. 2002;40:500-509.
 79. Iezzoni LI. Using administrative data to study people with disabilities. *Milbank Quart*. 2002;80:347-379.
 80. Iezzoni LI, Davis RB, Soukup J, O'Day B. Satisfaction with quality and access to health care among people with disabling conditions. *Int J Qual Health Care*. 2002;14:369-381.
 81. Weil E, Wachterman M, McCarthy EP, Davis RB, O'Day B, Iezzoni LI, Wee CC. Obesity among adults with disabling conditions. *JAMA*. 2002;288:1265-1268.
 82. Steinberg AG*, Iezzoni LI*, Conill A, Stineman M. Reasonable accommodations for medical faculty with disabilities. *JAMA*. 2002;288:3147-3154. (*shared lead authorship)
 83. Ngo-Metzger Q, Massagli MP, Clarridge BR, Manocchia M, Davis RB, Iezzoni LI, Phillips RS. Linguistic and cultural barriers to care: perspectives of Chinese and Vietnamese immigrants. *J Gen Intern Med*. 2003;18:44-52.
 84. Iezzoni LI, McCarthy EP, Davis RB, Siebens H. Access to health care and insurance for working-age adults reporting mobility difficulties. *Res Soc Sci Disability*. 2003;3:131-155.
 85. Peköz EA, Shwartz M, Iezzoni LI, Ash AS, Posner MA, Restuccia JD. Comparing the importance of disease rates vs. practice style variations in explaining differences in small area hospitalization rates for two respiratory conditions. *Stat Med*. 2003;22:1775-1786.
 86. Iezzoni LI, Davis RB, Soukup, O'Day B. Quality dimensions that most concern people with physical and sensory disabilities. *Arch Intern Med*. 2003;163:2085-2092.
 87. Iezzoni LI, Greenberg MS. Capturing and classifying functional status information in administrative databases. *Health Care Finan Rev*. 2003;24:61-76.
 88. Stineman MG, Ross RN, Maislin G, Iezzoni LI. Estimating health-related quality of life in populations through cross-sectional surveys. *Med Care*. 2004;42:569-578.
 89. Iezzoni LI, O'Day BL, Killeen M, Harker H. Communicating about health care: observations from persons who are deaf or hard of hearing. *Ann Intern Med*. 2004;140:356-362.
 90. Pope GC, Kautter J, Ellis RP, Ash AS, Ayanian JZ, Iezzoni LI, Ingber MJ, Levy JM, Robst J. Risk adjustment for Medicare capitation payments using the CMS-HCC model. *Health Care Finan Rev*. 2004;25:119-141.
 91. O'Day BL, Killeen M, Iezzoni LI. Improving health care experiences of persons who are blind or low vision: suggestions from focus groups. *Am J Med Qual*. 2004;19:193-200.
 92. Vargas RB III, Davis RB, McCarthy EP, Li D, Iezzoni LI. Racial and ethnic differences in utilization of health services in patients with diabetes enrolled in Medicaid. *J Health Care Poor Underserved*. 2004;15:562-575.
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93. Iezzoni LI, Davis RB, Soukup J, O'Day B. Physical and sensory functioning over time and satisfaction with care: the implications of getting better or getting worse. *Health Serv Res.* 2004;39:1635-1651.
 94. Stafford RS, Li D, Davis RB, Iezzoni LI. Modelling the ability of risk adjusters to reduce adverse selection in managed care. *Applied Health Econ Health Policy.* 2004;3:107-114.
 95. Iezzoni LI, Ramanan R, Drews RE. Teaching medical students about communicating with patients who have sensory or physical disabilities. *Disability Studies Quart.* 2005;25. Available at www.dsqsds.org
 96. Shwartz M, Peköz EA, Ash AS, Posner MA, Restuccia JD, Iezzoni LI. Do variations in disease prevalence limit the usefulness of population-based hospitalization rates for studying variations in hospital admissions? *Med Care.* 2005;43:4-11.
 97. O'Day BL, Killeen MB, Sutton J, Iezzoni LI. Primary care experiences of people with psychiatric disabilities: barriers to care and potential solutions. *Psych Rehabil J.* 2005;28:339-345.
 98. Blumenthal D, Weissman JS, Wachterman M, Weil E, Stafford RS, Perrin JM, Ferris TG, Kuhlthau K, Kaushal R, Iezzoni LI. The who, what, and why of risk adjustment: a technology on the cusp of adoption. *J Health Politics Policy Law.* 2005;30:453-473.
 99. Leveille SG, Wee CC, Iezzoni LI. Trends in obesity and arthritis among baby boomers and their predecessors, 1971-2002. *Am J Pub Health.* 2005;95:1607-1613.
 100. Kuhlthau K, Ferris TG, Davis RB, Perrin JM, Iezzoni LI. Pharmacy- and diagnosis-based risk adjustment for children with Medicaid. *Med Care.* 2005;43:1155-1159.
 101. Green AR, Ngo-Metzger Q, Legedza ATR, Massagli MP, Phillips RS, Iezzoni LI. Interpreter services, language concordance, and healthcare quality: experiences of Asian Americans with limited English proficiency. *J Gen Intern Med.* 2005;20:1050-1056.
 102. Iezzoni LI, Killeen M, O'Day BL. Rural residents with disabilities confront substantial barriers to obtaining primary care. *Health Serv Res.* 2006;41:1258-1275.
 103. Iezzoni LI, Ramanan RA, Lee S. Teaching medical students about communicating with patients with major mental illness. *J Gen Intern Med.* 2006;21:1112-1115.
 104. McCarthy EP, Ngo LH, Roetzheim RG, Chirikos TN, Li D, Drews RE, Iezzoni LI. Disparities in breast cancer treatment for women with disabilities. *Ann Intern Med.* 2006;145:637-645.
 105. McCarthy EP, Ngo L, Chirikos T, Roetzheim R, Li D, Drews RE, Iezzoni LI. Cancer stage at diagnosis and survival among persons with Social Security Disability Insurance on Medicare. *Health Serv Res.* 2007;42:611-628.
 106. Iezzoni LI, Ngo L. Health, disability, and life insurance experiences of working-age persons with multiple sclerosis. *Multiple Sclerosis.* 2007;13:534-546.
 107. Green AR, Carney DR, Pallin DJ, Ngo LH, Raymond KL, Iezzoni LI, Banaji MR. Implicit bias among physicians and its prediction of thrombolysis decisions for black and white patients. *J Gen Intern Med.* 2007;22:1231-1238.
 108. Iezzoni LI, Ngo L, Kinkel RP. Social Security disability application experiences of persons with multiple sclerosis in the United States. *Internat J Mult Scler Care.* 2007;9:131-138.
 109. Iezzoni LI, Ngo L, Kinkel RP. Working-age persons with multiple sclerosis and access to disease-modifying medications. *Multiple Sclerosis.* 2008;14:112-122.
 110. Chirikos TN, Roetzheim RG, McCarthy EP, Iezzoni LI. Resource disparities in treating persons with disabilities for four common cancers: an exploratory analysis. *J Disabil Policy Stud.* 2009;19:221-232.
 111. Iezzoni LI. Blocked. *Health Affairs.* 2008;27:203-209.
 112. Iezzoni LI, Ngo LH, Li D, Roetzheim RG, Drews RE, McCarthy EP. Treatment disparities for disabled Medicare beneficiaries with stage I non-small cell lung cancer. *Arch Phys Med Rehabil.* 2008;89:595-601.
 113. Latham NK, Jette AM, Ngo LH, Soukup J, Iezzoni LI. Did the 1997 Balanced Budget Act reduce use of physical and occupational therapy services? *Arch Phys Med Rehabil.* 2008;89:807-814.
 114. Leveille SG, Huang A, Tsai SB, Weingart SN, Iezzoni LI. Screening for chronic conditions using a patient Internet portal: recruitment for and Internet-based primary care intervention. *J Gen Intern Med.* 2008;23:472-475.
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117. Chirikos TN, Roetzheim RG, McCarthy EP, Iezzoni LI. Cost disparities in lung cancer treatment by sex, race, and disability status. *Disability Health J.* 2008;1:108-115.
118. Roetzheim RG, Chirikos TN, Wells KJ, McCarthy EP, Ngo LH, Li D, Drews RE, Iezzoni LI. Managed care and cancer outcomes for Medicare beneficiaries with disabilities. *Am J Managed Care.* 2008;14:287-296.
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120. Iezzoni LI, Rao SR, Kinkel RP. Patterns of mobility aid use among working-age persons with multiple sclerosis living in the community in the United States. *Disability Health J.* 2009;2:67-76.
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122. Resnik L, Allen S, Isenstadt D, Wasserman M, Iezzoni LI. Perspectives on use of mobility aids in a diverse population of seniors: implications for intervention. *Disability Health J.* 2009;2:77-85.
123. Halpin CF, Iezzoni LI, Rauch S. Medical record documentation of patients' hearing loss by physicians. *J Gen Intern Med.* 2009;24:517-519.
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125. DesRoches CM, Zinner DE, Iezzoni LI, Campbell EG. Academic activities, productivity, and compensation of life sciences research faculty: are there gender differences? *Academic Medicine.* (in press)

Books

1. Iezzoni LI, ed. *Risk Adjustment for Measuring Health Care Outcomes.* Ann Arbor, MI: Health Administration Press, 1994.
 2. Iezzoni LI, ed. *Risk Adjustment for Measuring Healthcare Outcomes, Second Edition.* Chicago: Health Administration Press, 1997.
 3. Iezzoni LI. *When Walking Fails. Mobility Problems of Adults with Chronic Conditions.* Berkeley, CA: University of California Press, 2003.
 4. Iezzoni LI, ed. *Risk Adjustment for Measuring Health Care Outcomes, Third Edition.* Chicago: Health Administration Press, 2003.
 5. Iezzoni LI, O'Day BL. *More Than Ramps. A Guide to Improving Health Care Quality and Access for People with Disabilities.* New York: Oxford University Press, 2006.
 6. Iezzoni LI. *Biography of Multiple Sclerosis.* Santa Barbara, CA: ABC-CLIO/Greenwood. (in press)
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